

## **TECHNICAL CASE STUDY**

# Business Intelligence Dashboard with Amazon QuickSight



## **Customer Profile**

Qalius client ITC Grain International Inc. buys specialty crops throughout North America for worldwide distribution. Custom software from Qalius, deployed to a high-availability architecture on Amazon Web Services (AWS), orchestrates the contracting, purchasing, grading, and distribution process.



# What was the challenge?

ITC requires a business intelligence dashboard integrated directly in their custom Qalius software. The dashboard needs to show each user the right information for their job function, seamlessly pulling the latest operational status directly from the transactional data in AWS. The solution needs to be a cost-effective alternative to bulky 3rd-party solutions.

# Requirements



#### **Embedded**

Responsive configurable dashboards accessed with single sign-on to the application



#### **Cost Effective**

Achieve cost savings with pay-as-you-go pricing and no infrastructure to manage



#### Secure

Present the right data to the right authenticated user using the existing application identity pool

#### Solution at a Glance

Qalius deployed Amazon QuickSight to implement a presentation layer for business operations data residing in Amazon Aurora. ITC employees log into the operations portal they use every day and immediately see the status of their business.

#### **Use Cases**

- Data presentation layer for transactional data
- Cost-effective alternative to 3rd-party solutions
- Add business intelligence to existing applications



## Solution

Qalius embedded Amazon QuickSight dashboards into custom application software using the JavaScript SDK.

#### **Embedded**

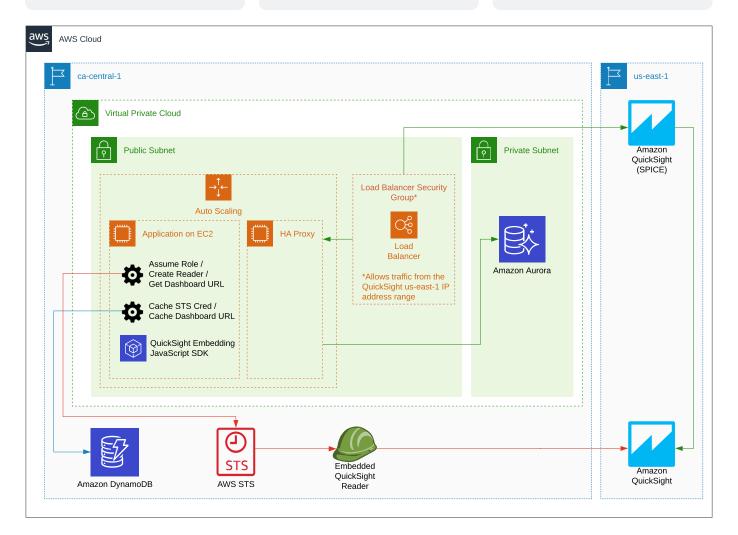
The application assumes the IAM roles for QuickSight access according to the role of the application user

#### Responsive

Tokens and dashboard URLs are cached for up to 5 minutes in Amazon Dynamo DB for a responsive experience

## **Cross-Region**

Access to the database in Canada is restricted to the IP address of Amazon QuickSight in Virginia





"I run my business on Qalius software because they implement the changes I need as my business grows. Qalius acts like part of my team, and I won't use anybody else."

> Ali Ebrahim, Chairman ITC Grain International Inc.

